IEASA 25 YEARS 1997-2022
International Education Association of South Africa

DIGITALISATION OF INTERNATIONAL STUDENTS ADMINISTRATIVE PROCESSES: A UWC PRACTISE

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24 August 2023

25th IEASA Annual Conference I 22-25 August 2023
Durban I South Africa

ieasa-conference.studysa.org

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PURPOSE

Sharing Experiences

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CONTEXT

International Relations Office

International Student Services Office

Immigration Administrative Support

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IMMIGRATION ADMINISTRATIVE SUPPORT

ISSO

- PRE-REGISTRATION CLEARANCE
- IMMIGRATION LETTERS

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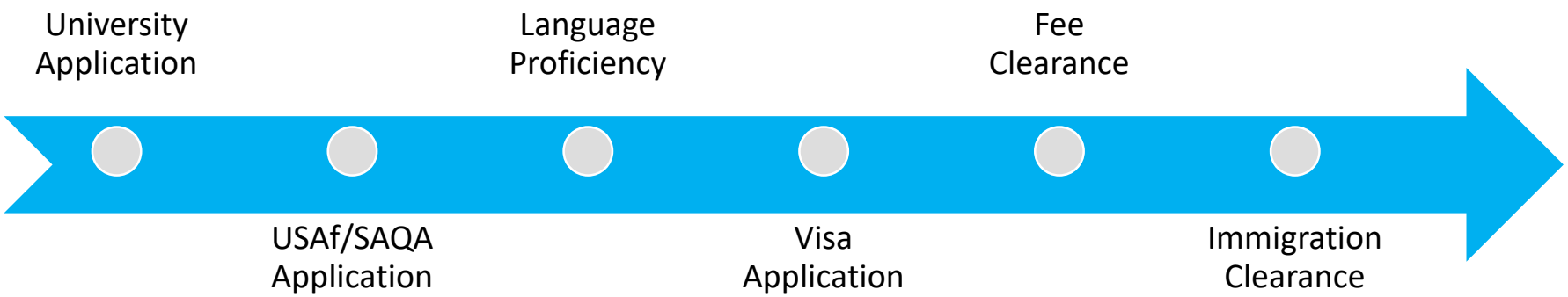
LONG JOURNEY TO REGISTRATION



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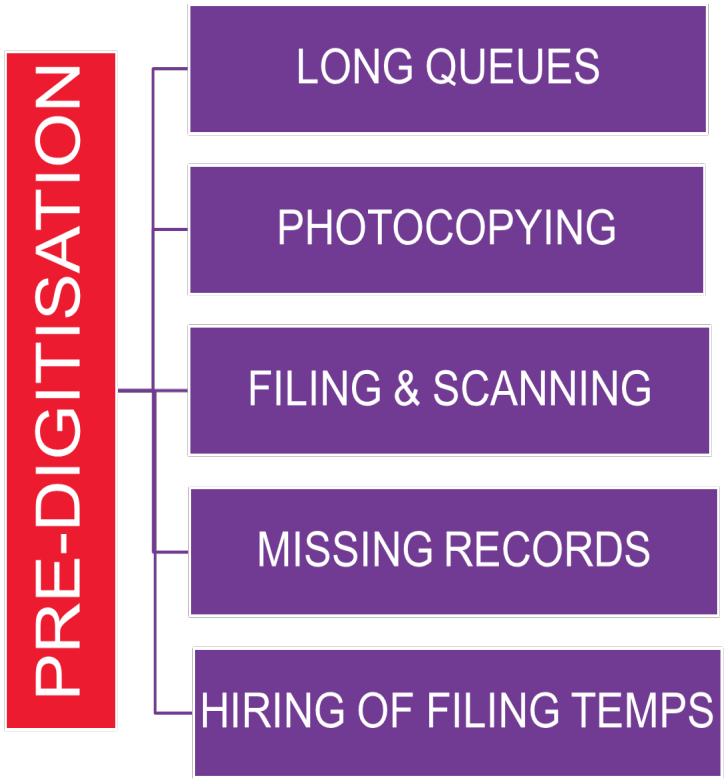
MANUAL IMMIGRATION CLEARANCE PROCESS



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DIGITAL IMMIGRATION CLEARANCE PROCESS

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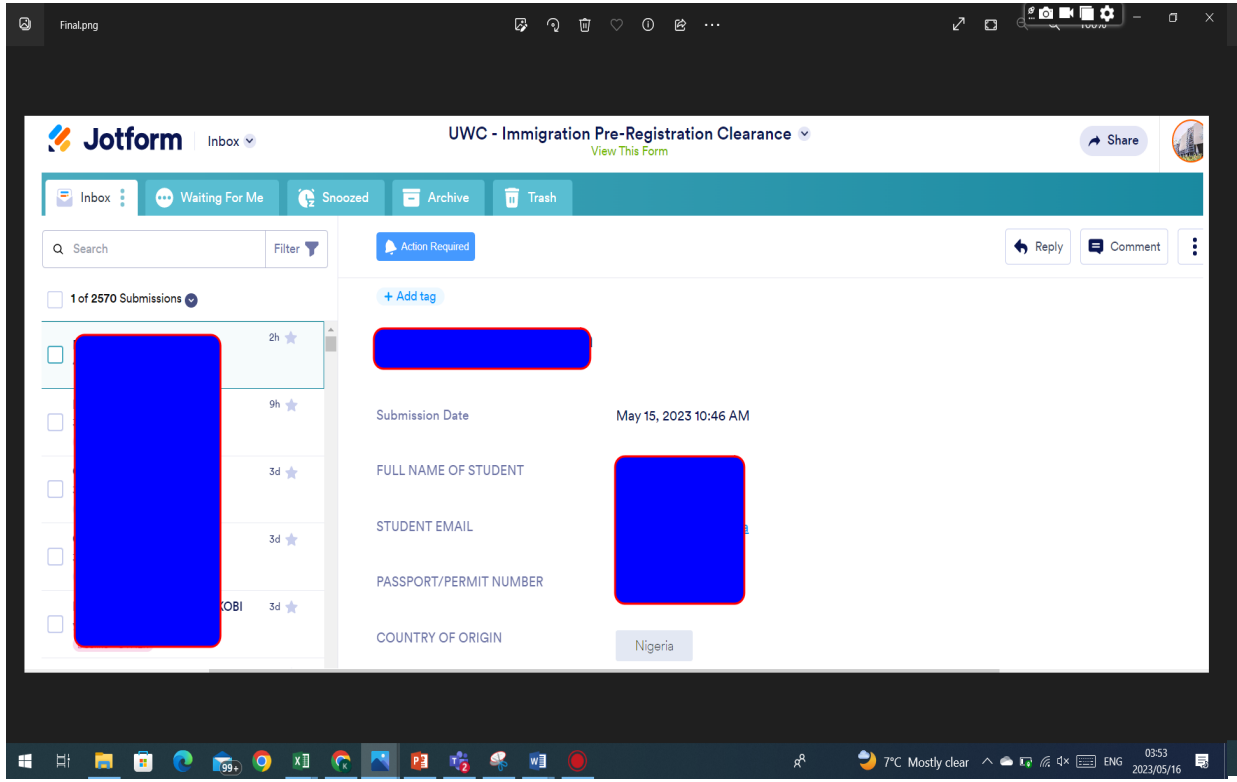

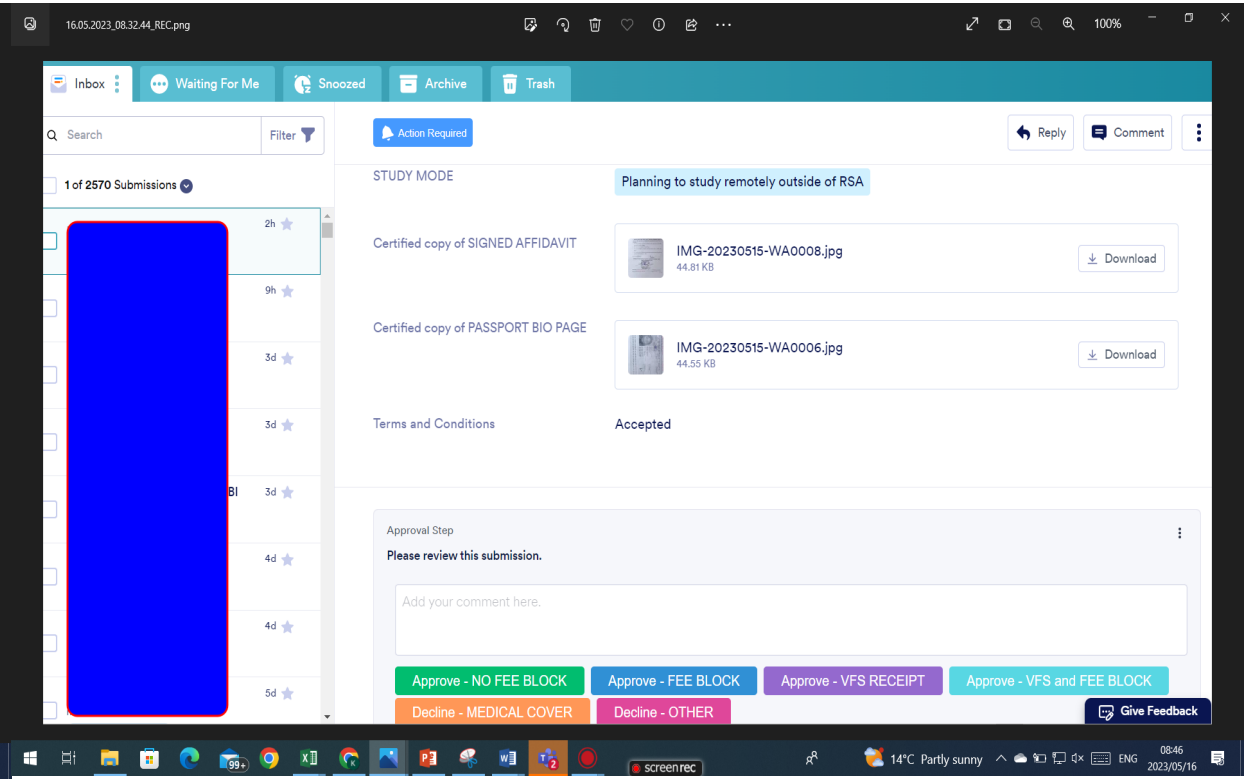

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BENEFITS OF DIGITALISATION

Enhanced Administrative Efficiency

- Reduced Processing Time
- Virtual Access to Clearance Platform
- Improves Workflow Planning
- Real Time Reporting and Analysis of Data
- Automated Filing & Seamless Retrieval of Information – No Need for Filing Temps

Enhanced Student Experience

- Virtual Submission of Clearance Requests – No Queues
- Upfront Turn Around Time
- Automated Notification of Clearance

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THANK YOU